

COVID-19-HOTEL POLICY **AND PREVENTION** **MEASURES**

Ecoresort Zefyros Hotel, in the context of the new reality created by COVID-19 disease, is preparing a Protocol, taking into account the instructions of the Ministry of Tourism.

Our hotel with its characteristic architectural layout is ideal so as not to create congestion in public areas.

Each member of our staff has personal protective equipment and has received special training in order to follow the new strict procedures of hygiene and protection in daily work.

Thorough cleaning and disinfection of the rooms with chlorine solution and ethanol solution will be done. Special care for surfaces such as knobs, taps, remote controls, etc.

In addition, the following will be done:

- Disinfection of rooms with uv lamp 2 times, before and after cleaning - disinfection.
- Disinfection of fabric surfaces with a steam cleaner (temperature > 70 degrees).
- If possible, the room will be empty for at least 24 hours before welcoming new customers.
- Limit contact of cleaning staff with customers.
- Clean the rooms only after departure, unless the customer wishes or needs something.
- Adequate space Ventilation and use of open space as an alternative living room.
- Breakfast a la carte
- Cooperation with a Doctor

The central location of the hotel helps to avoid crowded spaces.

So we are ready to host you safely and meet your high demands, as every year.